

We're looking for a Network Support Engineer to progress their career with us. We are big believers in developing people to become the talents we know they can be. With people moving upwards, sideways and even jumping across departments, the opportunity for development here is real.

We are a marketing technology platform working with top online B2C brands across retail, travel and financial services. We are privately owned and have circa 100 employees.

We give our teams the 'Freedom To Choose', meaning you can choose to work virtually, at our office, or a bit of both, you have the freedom to choose what suits you best.

About the role

We're looking for a Network Support Engineer to play a vital role in our team maintaining the RedEye network, installing /upgrading hardware, and delivering fault isolation and troubleshooting on network systems. You'll also be involved in creating and updating detailed network documentation & diagrams.

The successful candidate will assist with the day-to-day running of our network infrastructure including firewalls, security policies, load balancing, VPN, VLAN segmentation, Content Delivery Networks & performance monitoring / troubleshooting.

The role provides an exciting opportunity to own the operational day to day nature of the RedEye network; working under the guidance of our Network Subject Matter Expert and Head of DevOps who you will report into.

About you

We're looking for someone who has:

- Recent demonstrable experience of managing a corporate IP network
- Knowledge of firewall and switching technologies
- Exposure to Linux operating systems
- Knowledge of physical networking equipment (for example switches, cabling, different media types such as optics)
- Knowledge of network monitoring platforms/network performance data

The following skills and experiences are desirable:

- Knowledge of basic networking principles such as VLAN tagging/trunking/port-channels and routing protocols.
- Familiarity using a command line interface
- A passion for technology and enthusiasm for troubleshooting challenges
- Ability to learn quickly and apply that knowledge to the current environment.
- A pro-active and flexible approach, who can work both with others and autonomously to solve problems and suggest process improvements for implementation.

If this sounds like you, then we would love to hear from you.

Please send us your CV via the Careers page.